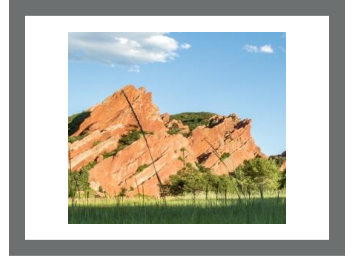


TDPAC overview

CONNECTED LEARNING

Tech FOR **Ed**

 JEFFCO PUBLIC SCHOOLS



December 14, 2020



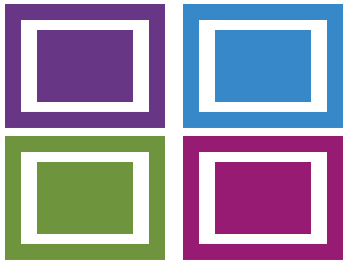
Introductions

Shawn Rhoades:

- Executive Director, Enterprise Client Technology Services, IT

Becky Shorey:

- Manager of Strategic Projects, IT

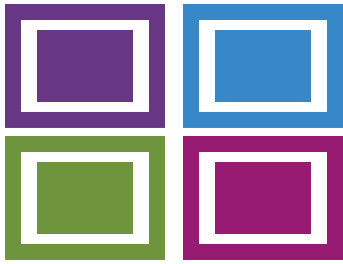


Tech for Ed - Connected Learning

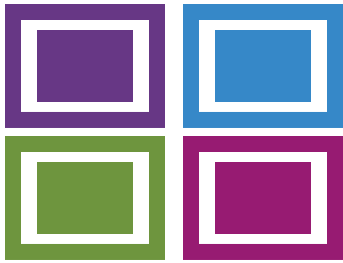


<https://Jeffcopublicschools.org/TechForEd>



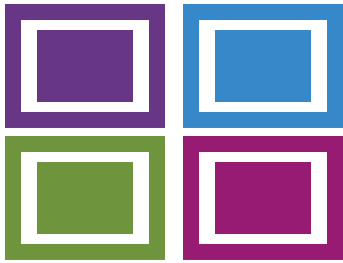


Overview



Recap of the T4E program

- TechForEd program began August 2019
- Schools choose between Touch screen Chromebook & iPad
- New devices received in 5th and 9th grades
- Devices have a 4 year life
- \$50 a year Personal device fee if using T4E device



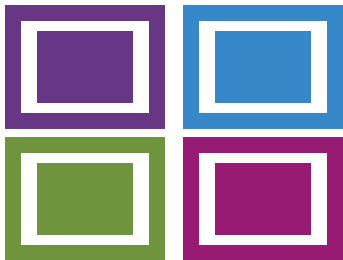
Device Logistics

Deployment Status

- Year 1 2019: 12,052 devices deployed
- Year 2 2020: 11,883 devices deployed
- Total T4E devices in use: 23,935

Device Logistics

- Distributed devices based on enrollment + 3%
- Monitoring # of devices compared to enrollment and send more when needed

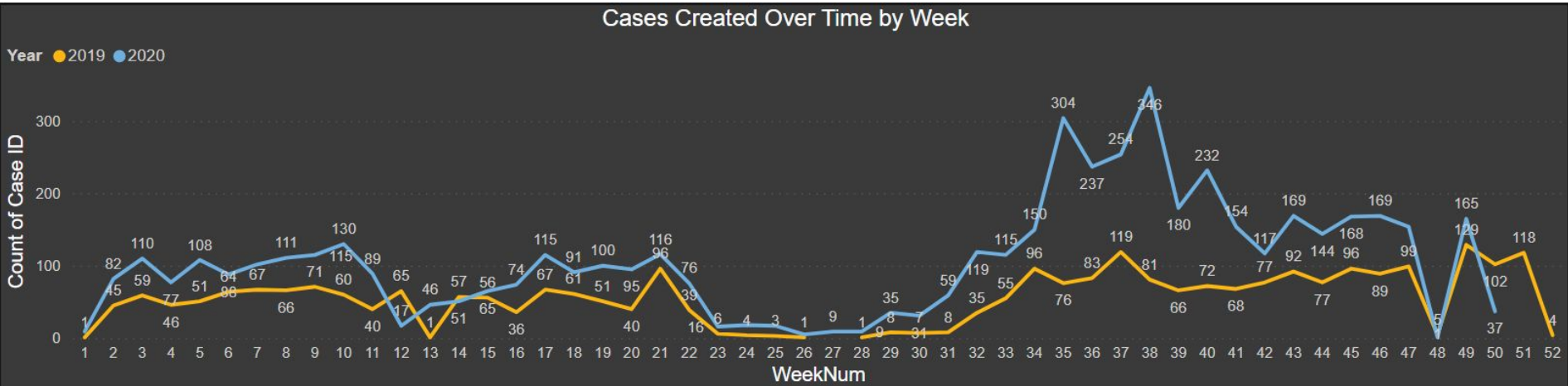


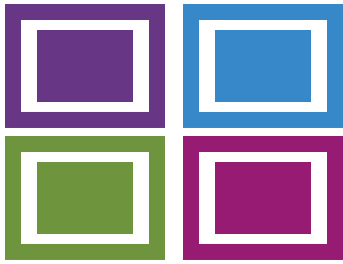
Device Repair

Significant increase in computer repairs during remote learning

- 2019 repairs = 2,816
- 2020 repairs = 4,831 (1,158 currently open)

Cases Created Over Time by Week



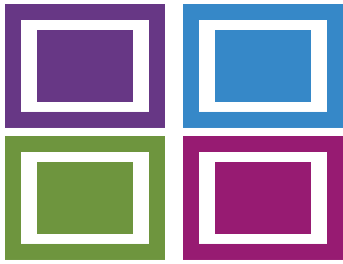


Device Repair

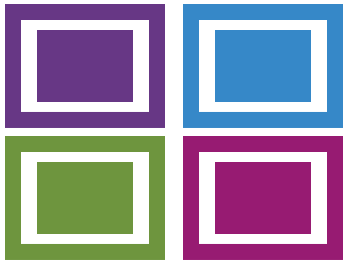
Damage Coverage

- Warranty issues covered
- Accidental damage charged to student
- Optional Accidental Damage Protection
- Free & Reduced families not charged
- Published repair costs





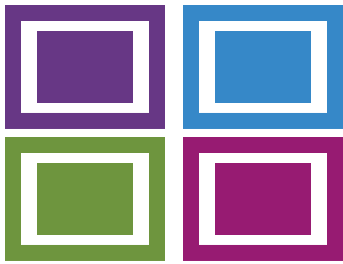
Support for Schools



Asset Management System

- Assign devices
- Location changes with student movement
- Easy reporting

The screenshot displays the 'Etap 1to1' interface. On the left, a sidebar menu includes sections for 'Links' (with 'ETAP ASSET 1TO1' selected), 'Queries', and '1to1 Queries'. The main area is divided into 'Search Criteria' and 'Search Results'. The 'Search Criteria' section contains input fields for 'Asset Tag', 'Serial ID', 'Location' (with the value '80910'), and 'Student ID', along with 'Search' and 'Clear' buttons. A green 'Assign/Save' button is positioned above the 'Search Results' area. On the right, a form displays fields for 'Asset ID', 'Asset Tag', 'Serial ID', 'Student ID' (with a search icon), '*Status' (with a dropdown arrow), 'Assigned Date' (12/09/2020), 'Name', 'Loc Effdt', 'Location', 'Description', 'Model', and 'Notes' (with a text area).

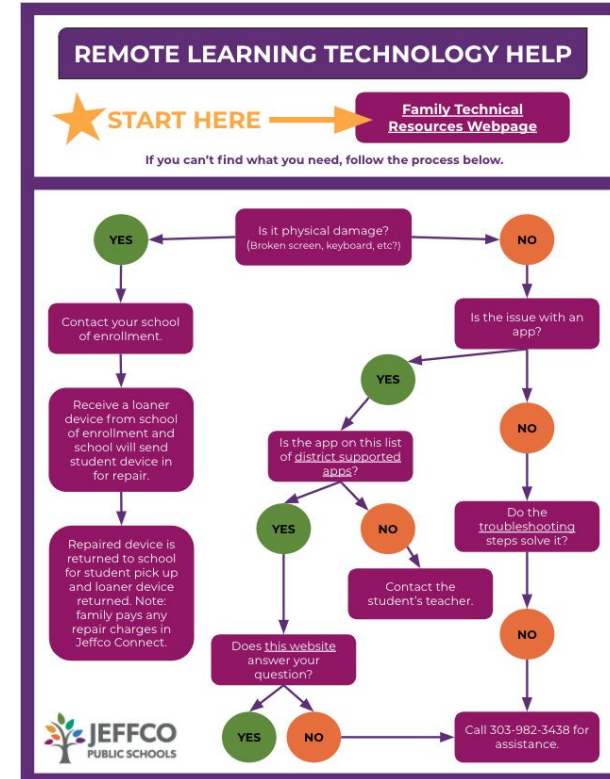


Remote learning support line

Available 7am-4pm M-F

Families supported:

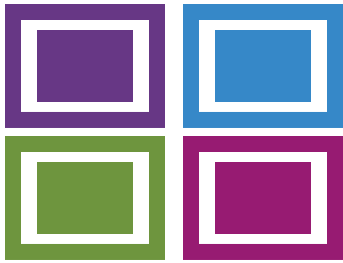
- Start of remote learning = 1,097
- Over the summer = 1,065
- First day of school = 890
- This school year = 2,547





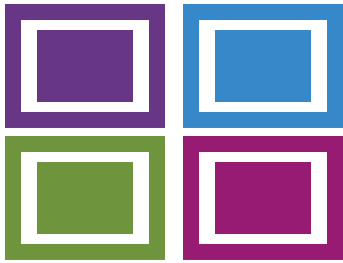
Resources Available

- Internal website
 - Distribution options with layout and sample communications
 - Care for devices: Teacher and student presentations
 - Family Night/Back to School resources
- External website
 - FAQs
 - Variety of talking points for families
- Schoology Group
- Monthly Meetings



1:1 device availability

- Enough devices in the system for all students to have a device for remote learning
 - Buy back event
 - School donations to IT
- 11,000 devices reached end of life and had to be surplus



Questions

